

## **MEMBERSHIP SURVEY Results (2002/2003)**

**Below is a preliminary tabulation of the annual survey forms received to date. In addition to the now traditional questions about the programs and discussion groups at the annual meeting, this survey included questions about the types of information contained in the membership directory, and what to do about the rising cost of catered functions like the annual luncheon.**

**A majority favored including at least the phone numbers and library homepages in the membership directory, but mixed response about including email addresses or fax numbers. Likewise, there is a clear support for the idea that meal costs should not exceed \$30.00 per person. Box lunches, followed by trooping to a restaurant, seem the most popular solutions. Meal subsidies, which might necessitate a dues increase, ran a distant third.**

**Questions about allocating time at the annual meeting drew mixed responses. There was no consensus on what to do with the discussion groups, although there's some support for both reducing the number of concurrent groups and increasing the allocated time. The two responses favoring elimination of the discussion groups were from people who've yet to attend an annual meeting.**

**By far the most popular program category was "technical services administration" followed by a three-way tie between cataloging, URL maintenance and system administration. Tech services administration was also the most popular discussion group category, followed closely by system administration, and more distantly by WebOPAC. Thirteen of the 24 respondents expressed some interest in a TOC vendor forum.**

**I welcome any additional comments or concerns about these or other issues. If you haven't completed a survey, the form is available for download at <http://www.innopaclaw.org/survey/index.htm> I'll accept responses through June, and will update the results just before we go to Seattle.**

**Mary**

**Mary M. Strouse  
2002/2003 Chair  
(202) 319-5547 or write to  
strouse at law.cua.edu**

## TOTAL RESPONSES as of 05/05/2003: 25

### General

1. **How many ILUG Annual Meetings (July) have you attended?**

0: 3  
1: 3  
2-3: 2  
4 or more: 14

2. **How many IUG Annual Meetings (Spring) have you attended?**

0: 5  
1: 1  
2-3: 4  
4 or more : 14

### Annual Meeting

3. The format of the 2002 meeting was patterned on the 2001 format. [Combination of business meeting, programs presented by ILUG members and III staff, III company presentation and discussion groups]

**Which of the following would you like to see (check all that apply):**

8 More time for ILUG member presentations  
6 More time for III presentations  
4 Expand the time given to discussion groups  
0 Expand or  
4 Decrease the number of concurrent discussion groups  
2 Skip the discussion groups  
1 Start later

Other:

1 Add vendor presentations

4. **What topics would you like to see covered in 2003 (chose up to 4)**

7	Acquisitions	13	Technical Services administration
11	Cataloging	5	Web Access Management
10	Serials	5	Secure Sockets Layer (SSL)
5	Circulation	11	URL Maintenance
9	WebOPAC	1	Inventory
1	Interlibrary Loan	5	Image linking (Electronic Reserves)
10	System Administration	1	Oracle Option

**5. What discussion groups would you like to see (check all that apply)**

7	Acquisitions	14	Technical Services administration
7	Cataloging	10	WebOPAC
8	Serials	1	Interlibrary Loan
8	Circulation	12	System Administration

**6. Would you be interested in an open forum on Table of Contents loading, with participation from both III and Blackwell?**

13	Yes
7	No

**Enhancements Process**

**11. Did you participate in voting for the most recent IUG Enhancements Ballot?**

18	YES
6	NO

**12. If not, why not?**

0	Did not receive timely information
6	Too time-consuming
0	Not relevant to my needs
2	Voting done by others in my library

**Meeting Costs**

**13. What is the highest acceptable per-person cost for an ILUG Luncheon?**

16	\$20-30
7	\$30-40
0	\$40-50

**16 Does your institution cover the costs of ILUG meals?**

20	Yes
3	No

**17 To keep meal costs down, which would you favor:**

- 11 Ordering a la carte at a nearby restaurant
- 15 Box lunches in place of banquet
- 4 Increasing the portion of meal costs subsidized by ILUG, even if it means a dues increase\*\*

**\*\*NOTE:** Any increase in dues would first require approval of a majority of the membership on a mail-in ballot

**Web Site/ Other Projects**

**18 What should be included on the ILUG Webpage that is not there now?**

Please be specific.

- 1 Z39.50 settings
- 1 List of sites for future meetings

19 The membership list does not include telephone or email information for individual member contacts. One concern with providing email information is that it may be harvested for spamming.

**Which of the following information should be included on the membership list?**

- 15 contact phone numbers (may be general library numbers rather than direct lines)
- 5 fax numbers
- 15 links to library homepages
- 10 email addresses
- 0 Other